



Navy Gateway Inns & Suites Contract Lodging Availability System (CLAS)

CLAS

Contract Lodging Availability System

Consumer: Release Notes



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DE281: Currently users are unable to extend a reservation due to availability check checking for dates that are already included in the reservation booking dates. This is due to the availability check starting on the Current Date. This has been changed to have the availability check start on Departure Date. 26

DE284: Reservation action buttons (View, Modify, Cancel) move off the page if Internal Comments are too long. The formatting of Internal Comments was causing this defect. The formatting of Internal Comments has been corrected. The View, Modify and Cancel buttons are now accessible. 26

DE285: Manage Bookings / Search when using Google Chrome, the Search fields did not display clearly when the browser zoom level is less than 110%. 27

DE286: Cannot access reservation due to missing CNA Issuer ID (CustomBaseID). Code has been fixed to fill in the CustomBaseID if it is missing. 28

DE287: Software defect prevented a user from removing a guest (cancel) from a reservation if in a shared room with a guest that has an earlier departure date. 28

DE288: Cannot access a reservation due to the room type/rate plan assigned at booking does not belong to the supplier selected. A booking verification is now in place to check that the selected room type/rate plan belongs to the supplier selected..... 29

DE289: The Reminder Email check box for POC would not remain selected after the booking was completed. See US247 (Page 19) for the initial design..... 29

ENHANCEMENTS

CLAS
Contract Lodging Availability System

US238: Supplier/Agent Restriction on Cancel Reason Codes

Change to the cancellation process where when a pending cancel request is sent from the Supplier App and an agent cancels the booking on the Consumer App, the reason code drop-down will automatically display the value “**Hotel call in**” and the reason code cannot be changed as the cancellation was initiated by the hotel.

Log into CLAS Consumer

Enter the confirmation number
(GRxxxxxxx) and Click **Search**

You will see the pending cancellation notice



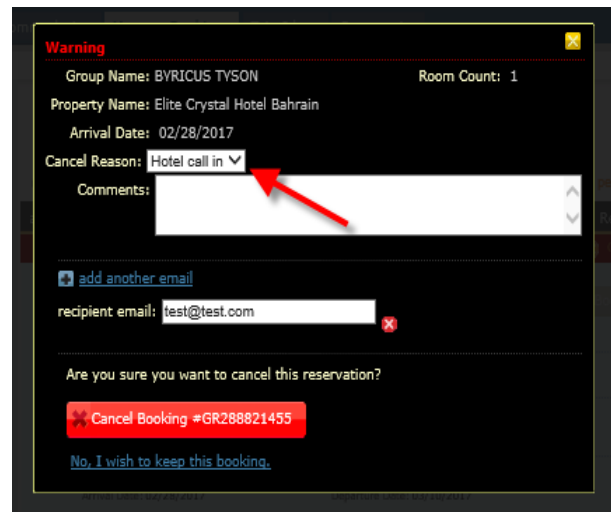
Double Click the **action** box



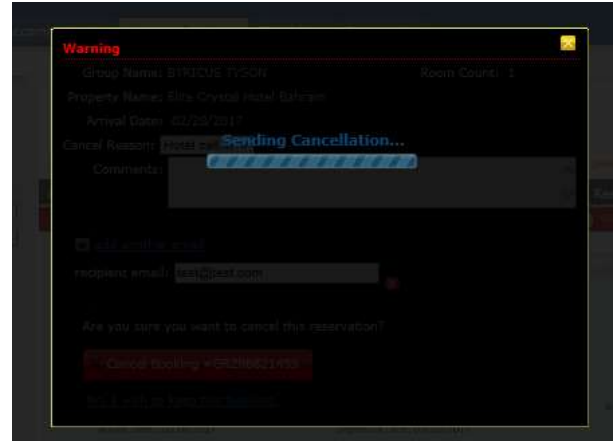
Click **Cancel Group**



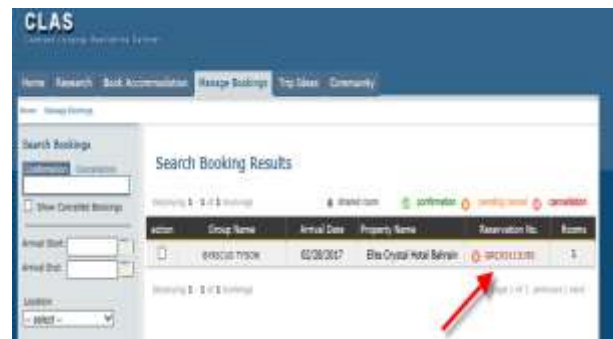
The reason code **Hotel Call In** has populated the **Cancel Reason** field



Click **Cancel Booking GRxxxxxx**



You will see the booking has been canceled on the **Search Booking Results** page.



1.18.1 deployed 4/6/2017

US244: Do not display deactivated installations in CNA issuer field.

Consumer → Book Accommodation and Manage Bookings

Only ACTIVE installations are available in the CNA Issuer drop down list.

DASHBOARD					
Users	Reports	Setup	Support		
Add New Installation					
Showing 24 of 24 installations					
Action	Code	Installation Name	Branch	Region	Status
Edit Contact Info	31470	Andersen JRM AFB	Navy	Navy Guam	Active
Edit Contact Info	30641	Bahrain NSA	Navy	Navy Europe	Active
Edit Contact Info	00178	Dahlgren NSF	Navy	Navy District Washington	Active
Edit Contact Info	83447	Fort Worth NASJRB	Navy	Navy Southeast	Inactive
Edit Contact Info	00207	Jacksonville NAS	Navy	Navy Southeast	Active
Edit Contact Info	NDWBO	JB Anacostia-Bolling	Navy	Navy District Washington	Inactive
Edit Contact Info	60201	Mayport NS	Navy	Navy Southeast	Active
Edit Contact Info	NSAMI	Millington NSA	Navy	Navy Mid South	Inactive
Edit Contact Info	0024	NAB Coronado South	Navy	Navy Southwest	Inactive
Edit Contact Info	0246	NAS North Island	Navy	Navy Southwest	Inactive
Edit Contact Info	NCR	National Capital Region	Navy	Navy District Washington	Inactive
Edit Contact Info	62863	Naval Station Rota	Navy	Navy Europe	Inactive
Edit Contact Info	30640	Navy Base Guam JRM	Navy	Navy Guam	Active
Edit Contact Info	6340	Point Loma NB, Main Base	Navy	Navy Southwest	Inactive
Edit Contact Info	0094	Point Loma NB, NMAWC	Navy	Navy Southwest	Inactive
Edit Contact Info	40061	Point Mugu NBVC	Navy	Navy Southwest	Inactive
Edit Contact Info	40060	Port Hueneme NBVC	Navy	Navy Southwest	Inactive
Edit Contact Info	00245	San Diego Naval Base	Navy	Navy Southwest	Inactive
Edit Contact Info	SEALB	Seal Beach	Navy	Navy Southwest	Inactive
Edit Contact Info	40043	Singapore NRCS	Navy	Navy Singapore Area Coordinator	Inactive
Edit Contact Info	SOUDB	Souda Bay NSA	Navy	Navy Europe	Inactive
Edit Contact Info	40014	Walter Reed-Bethesda	Navy	Navy District Washington	Inactive
Edit Contact Info	wasny	Washington Navy Yard	Navy	Navy District Washington	Inactive
Edit Contact Info	96349	Yokosuka NS	Navy	Navy Japan	Inactive

© 2010
Version : v1.18.3.1, build on Wed, Jun 12 2019, 07:10 UTC

Home Research **Book Accommodation** Manage Bookings Trip Ideas Community

Home > Book Accommodation


Selected Location
Jacksonville Metropolitan Area
[change Location](#)

Group Details
 Arrival:
 Departure:
 No. of days:
 Rooms:
 Purpose: -- Select --
 CNA Issuer:
 -- Select --
 -- Select --
Jacksonville NAS
 Mayport NS
 Maximum Occupancy:
 Search Availability


step 1. Find Accommodations step 2. Book Rooms step 3. Reservation Terms step 4. Confirmation

Find Accommodations Per diem rate for Jacksonville Metropolitan Area: **\$ 94.00**

Properties Selected - 0 | Rooms Selected - 0 [Book Selected Hotels](#)

 **Holiday Inn Orange Park**
 Sunny skies illuminate the sleekly designed lobby of the Holiday Inn® Hotel & Suites Orange Park - Wells Rd. Our hotel in Orange Park is located near NAS JAX, making it the perfect location for military and government travelers.
[full description...](#)
[Description](#) | [Photos](#) | [Amenities](#) | [Rooms](#) | [Map](#) | [Policies](#)

hotel photo **Holiday Inn East I-295 - Baymeadows**
 Welcome to Holiday Inn Jacksonville E 295 Baymeadows
[full description...](#)
[Description](#) | [Photos](#) | [Amenities](#) | [Rooms](#) | [Map](#) | [Policies](#)

 **Holiday Inn Express Mayport**
 3 miles from Mayport Naval Station, USCG Jacksonville Sector and Oceanfront Hanna Park
[full description...](#)
[Description](#) | [Photos](#) | [Amenities](#) | [Rooms](#) | [Map](#) | [Policies](#)

1.18.4 deployed 11/5/2019

US250: Display only valid (active) installations for a specified location in the CNA issuer field.

Consumer → Book Accommodations and Manage Bookings

The screenshot shows the 'Find Accommodations' page. The 'Selected Location' is 'Jacksonville Metropolitan Area'. The 'CNA Issuer' dropdown menu is open, showing options: 'Jacksonville NAS' and 'Mayport NS'. The page also displays a list of hotels, including 'Holiday Inn Orange Park', 'Holiday Inn East I-295 - Baymeadows', and 'Holiday Inn Express Mayport'.

1.18.4 deployed 11/5/2019

US265: Hotel Terms and Conditions need to be included on every confirmation email sent to Guests and POC. In the current release, Terms and Conditions are included only in the POC email confirmation.

Consumer → Book Accommodation

- Book a reservation.
- Email a copy of the booking confirmation for POC and Guest to an email address that you can access to review the content of the emails.

- Compare the Guest confirmation email to the POC confirmation email. Both documents should contain the Hotel Terms and Conditions.

Test System | Research | **Book Accommodation** | Manage Bookings

step 1 Find Accommodations | **step 2 Book Rooms** | step 3 Reservation Terms | step 4 Confirmation

Group Reservations

Group Name: **1191Test7** | Per diem rate for Bahrain: \$ 255.00

68 rooms

The Diplomat Radisson Blu Hotel Bahrain [view all](#)

maximum occupancy per room: 2

Available Rooms

select all 1 of 68 Rooms Available (total)

Reserve:	of	Rooms Available	Room Type	Rate Plan	Avg Nightly Rate
1	of 4	Rooms Available	1Bedroom Apartment(1BA)	TDY1	\$143.30
0	of 5	Rooms Available	1Bedroom Apartment PCS (1BRS)	TDY1	\$136.90
0	of 5	Rooms Available	2 Bedroom Apartment(2BA)	TDY1	\$210.26
0	of 44	Rooms Available	Superior Room(STD)	TDY1	\$143.30
0	of 10	Rooms Available	Superior Twin Bed Room(STN)	TDY1	\$143.30

[Add Rooms](#) | Group Name: | [Autofill](#) | [Change Dates](#)

action	Name (First Name Last Name)	Email Address	Gender	Room Type	Rate Plan
<input type="checkbox"/>	Joe Walsh	<input type="text" value="sherry@leisureblox."/>	Male	1Bedroom Apartment(1BA)	TDY1

Guest email address

Test System | Research | **Book Accommodation** | Manage Bookings

step 1 Find Accommodations | step 2 Book Rooms | **step 3 Reservation Terms** | step 4 Confirmation

Confirmation

Per diem rate for Bahrain: \$ 255.00

Booking Recap

Group: 1191Test7 | **Dates:** SUN 08/09/2020 - SUN 08/16/2020 (7 NT)

Hotel: The Diplomat Radisson Blu Hotel Bahrain, line1, Manama, BH 5243

CNA Reason:

Rooms:	Room Amount:	Taxes/Fees:	Total Amount:
1 Total Rooms Booked	\$143.30	\$28.66	\$171.96
1 1Bedroom Apartment Room	\$143.30 avg. per night		
1 Total Guest			

Contact Info

[hide contact information](#) | [hide comments](#)

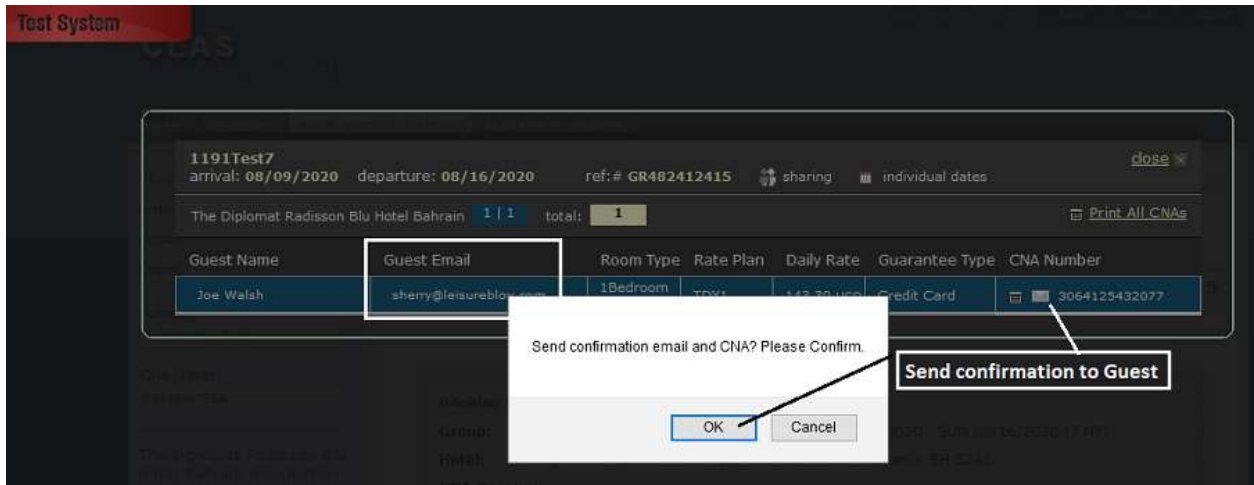
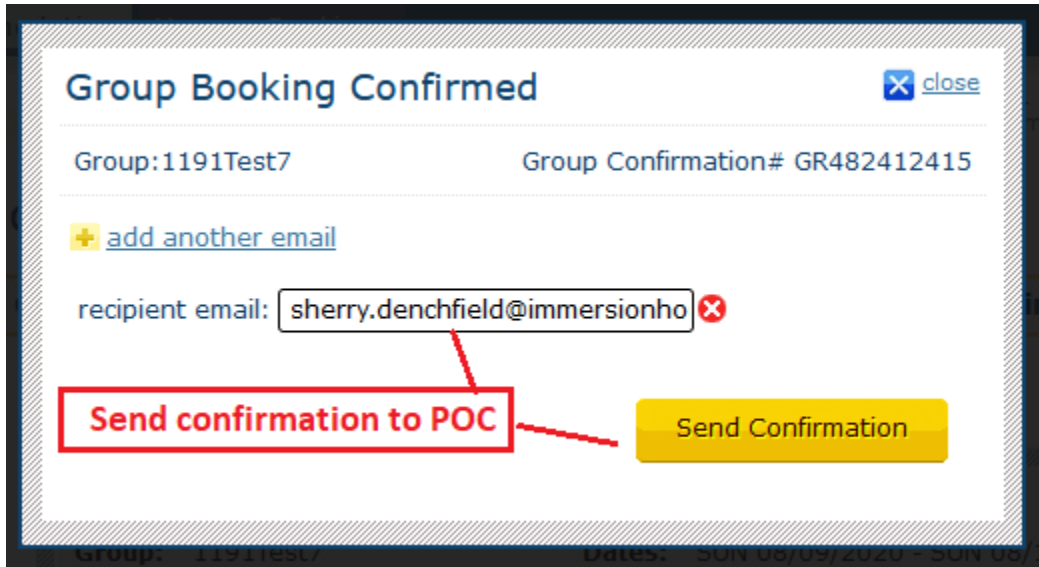
Contact:

Phone 1: INTL Number

Phone 2: INTL Number

Email:

POC email address



POC Reservation Confirmation

Confirmation Number: GR482412415
Property: The Diplomat Radisson Blu Hotel Bahrain
Group Name: 1191Test7
Group Booking Dates: 08/09/2020 - 08/16/2020

Guests with Individual Arrival/Departure Dates

08/09/2020 - 08/16/2020 Joe Walsh

Installation: Bahrain NSA
Total Rooms Booked: 1
Total Guests: 1
POC Name: Sherry Test
POC Email: sherry.denchfield@immersionhospitality.com
POC Phone 1: 3039554871
POC Phone 2:
Comments:

Compare POC Confirmation to Guest Confirmation. Both should have the property Terms and Conditions.

Terms and Conditions: Credit card details are required to guarantee the room. Guaranteed bookings can be cancelled up till 6pm on day of arrival without any penalty. Late cancellations and no-shows will be charged for the 1stnight. The following taxes will applied to your stay: 10% Service Fee, 5 % Government Tax, 5% VAT

Guest Reservation Confirmation

Confirmation Number: GR482412415
Property: The Diplomat Radisson Blu Hotel Bahrain
Property Address: line1 Manama, BH 5243
Property Phone: 111-111-111
Group Name: 1191Test7
Group Booking Dates: 08/09/2020 - 08/16/2020
Room Rates: \$143.30
Installation: Bahrain NSA
Policies: To make changes or cancellations,please call 1 877 Navy Bed
Total Rooms Booked: 1
Total Guests: 1
POC Name: Sherry Test
POC Email: sherry.denchfield@immersionhospitality.com
POC Phone 1: 3039554871
POC Phone 2:
CNA Number: [View C N A #3064125432077 \(Click Link\)](#)

Compare POC Confirmation to Guest Confirmation. Both should have the property Terms and Conditions.

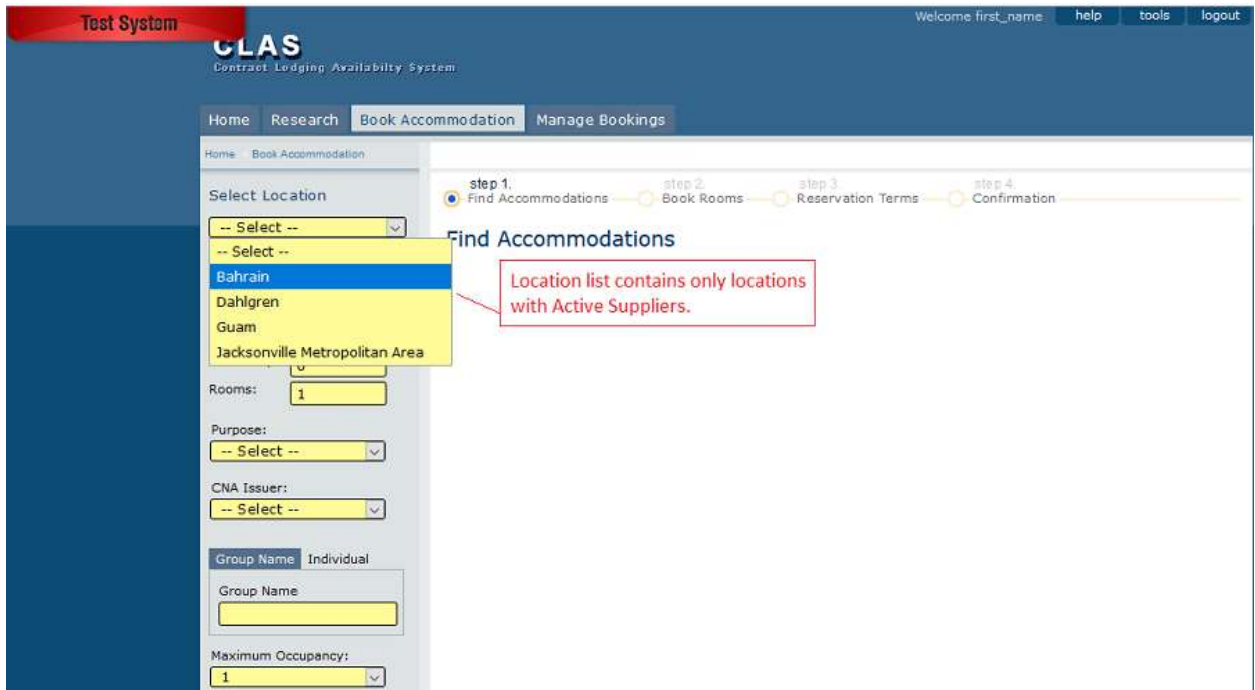
Terms and Conditions: Credit card details are required to guarantee the room. Guaranteed bookings can be cancelled up till 6pm on day of arrival without any penalty. Late cancellations and no-shows will be charged for the 1stnight. The following taxes will applied to your stay: 10% Service Fee, 5 % Government Tax, 5% VAT

1.19.1 deployed 7/27/2020

US266: For the list of Locations on the Book Accommodations page, only display locations that have Active Suppliers (Bahrain, Dahlgren, Guam, Jacksonville Metropolitan Area).

Consumer → Book Accommodation → Select Location

- Click on the Select Location drop down list.
- Only locations with Active Suppliers are available to select.



1.19.1 deployed 7/27/2020

US267: When completing a booking, show the Primary Contact Information (POC) as expanded data entry fields instead of contracted. This will make it easier for the user to complete entry of these required fields. Also, display the Reservation Comments box as expanded instead of contracted.

Consumer → Book Accommodation

- Book a reservation.
- On Step 3 'Reservation Terms', the Contact Info box is now expanded by default.
- The Comments field is expanded by default.

Test System Welcome first_name help tools logout

GLAS
Contract Lodging Availability System

Home Research **Book Accommodation** Manage Bookings

step 1 Find Accommodations step 2 Book Rooms **step 3 Reservation Terms** step 4 Confirmation

Per diem rate for Bahrain: \$ 255.00

Confirmation

Booking Recap

Group: 1191SD Test 4 **Dates:** SUN 08/02/2020 - SUN 08/09/2020 (7 NT)
Hotel: The Ritz Carlton Hotel Bahrain, line1, Manama, BH 55577
CNA Reason:

Rooms:	Room Amount:	Taxes/Fees:	Total Amount:
1 Total Rooms Booked	\$209.56	\$41.91	\$251.47
1 Deluxe Room King Room	\$209.56 avg. per night		
1 Total Guest			

Contact Info
 hide contact information hide comments

Contact:


Phone 1: +1 INTL Number

Phone 2: +1 INTL Number

Email:

Internal Comments:

The Ritz Carlton Hotel Bahrain Information



The Ritz Carlton Hotel Bahrain
line1
Manama, BH 55577
111-111-111
[Policies](#)

Links
[Description](#)
[Amenities](#)
[Facilities](#)

return to hotel search

Contact Info data fields and Comments box are expanded by default

1.19.1 deployed 7/27/2020

US268: Currently when booking an accommodation, all hotel choices are listed. Hotels that have rooms available are displayed along with hotels that do not have availability. Update the list of Hotels to display only those that have available rooms.

Consumer → Book Accommodation

- Select a Location
- Complete Group Details, Purpose of Visit, CNA Issuer, Group Name, Max Occupancy
- Select Search Availability
- Each property listed has rooms available

The screenshot shows the CLAS interface for finding accommodations in Bahrain. The sidebar on the left contains search filters: Selected Location (Bahrain), Group Details (Arrival: 08/02/2020, Departure: 08/09/2020, No. of days: 7, Rooms: 1, Purpose: Temporary Duty, CNA Issuer: Bahrain NSA, Group Name: 1191SD Test 4, Maximum Occupancy: 1), and a Search Availability button. The main content area shows a progress bar with four steps: Find Accommodations (active), Book Rooms, Reservation Terms, and Confirmation. Below the progress bar, there are three hotel listings:

- Wyndham Garden Manama**: Occ: 2, Daily Rate: \$ 120.00+, Available: 95
- Gulf Hotel Bahrain**: Occ: 2, Daily Rate: \$ 151.14+, Available: 83
- InterContinental Regency Bahrain**: Occ: 2, Daily Rate: \$ 113.20+, Available: 76

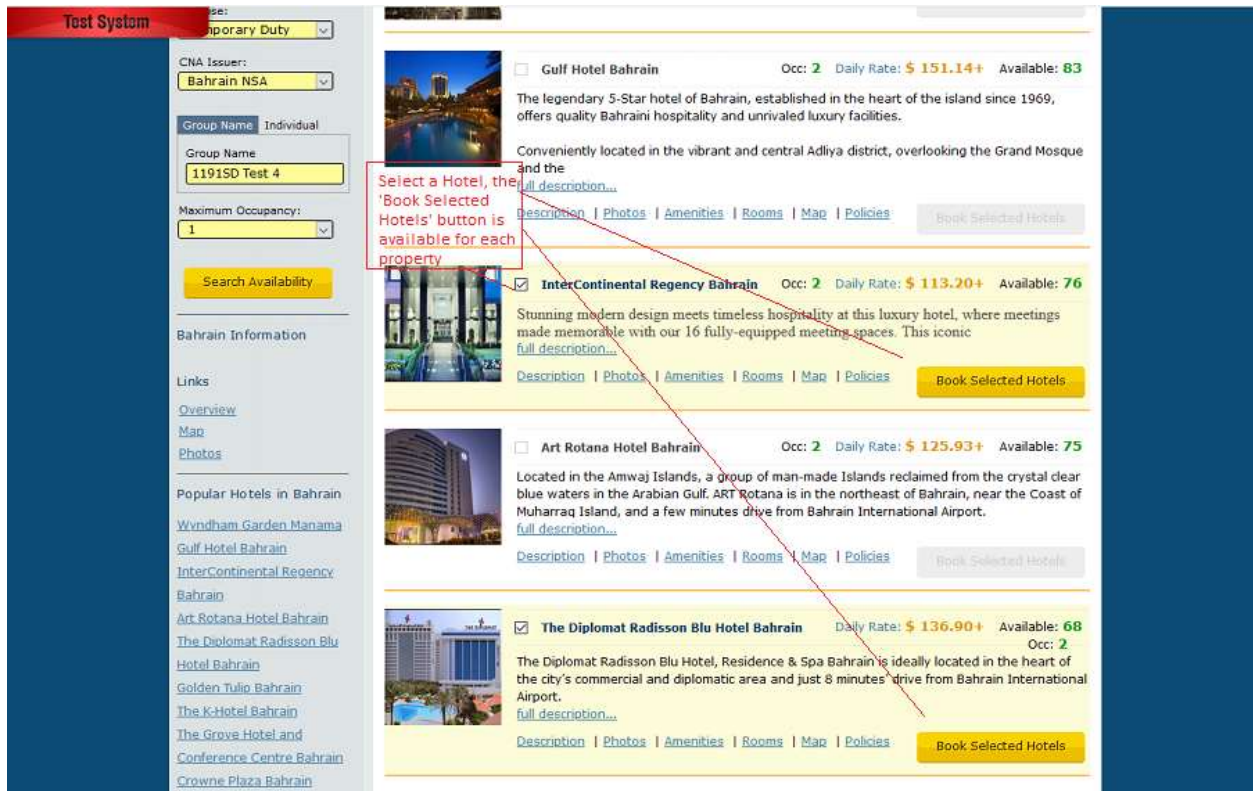
A red box highlights the 'Available' counts for each hotel, with a callout stating: "Verify each Hotel in the search results list has rooms available." The 'Book Selected Hotels' button is visible for each listing.

1.19.1 deployed 7/27/2020

US269: Add a 'Book Selected Hotels' button to each property listed to prevent having to scroll back to the top or bottom of the page in order to make a selection.

Consumer → Book Accommodation

- Select a Location.
- Complete Group Details and include multiple rooms, Purpose of Visit, CNA Issuer, Group Name, Max. Occupancy.
- Select Search Availability.
- Scroll down the list of available properties and randomly select 2 or more.
- The 'Book Selected Hotels' button will be conveniently available for each property.
- Select the 'Book Selected Hotels' button once and complete reservations for multiple hotel bookings.



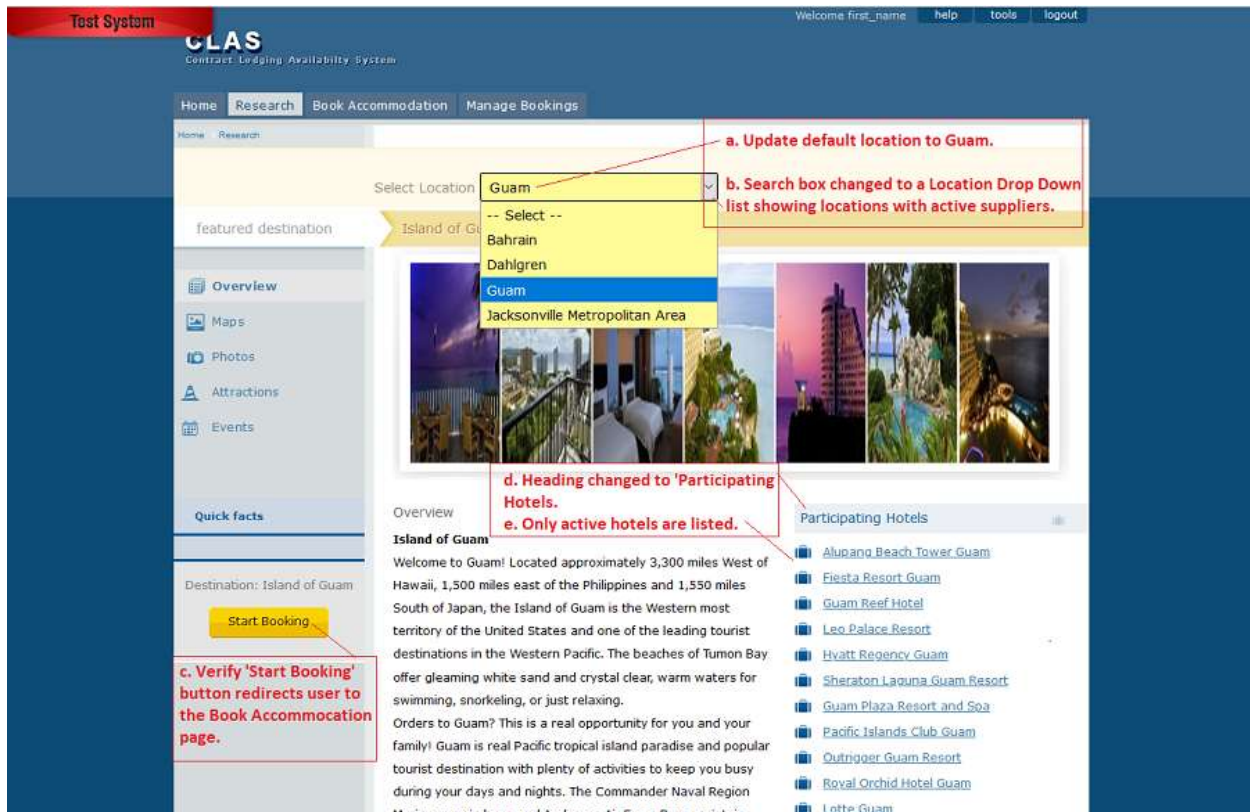
1.19.1 deployed 7/27/2020

US270: In the Consumer application, the following updates were made to the Research tab

- Currently the Research tab defaults to the location of Fort Worth, or the last selected Location. As there are only four locations with active properties, change the default to one of these active locations (Guam).
- Change the Search box to a drop down list of Active Suppliers.
- Fix the page link for the 'Start Booking' button. This is currently directing to an unavailable page. It should redirect the user to the Book Accommodation page.
- Change heading 'Participating Pilot Hotels' to 'Participating Hotels'.
- Display list of only Active Suppliers for the specified location.

Consumer → Research

- Default location is Guam.
- The drop down list displays only locations with Active Suppliers.
- Select the 'Start Booking' button. It directs user to the Book Accommodations page.
- 'Participating Pilot Hotels' changed to 'Participating Hotels'
- Only active hotels are listed.

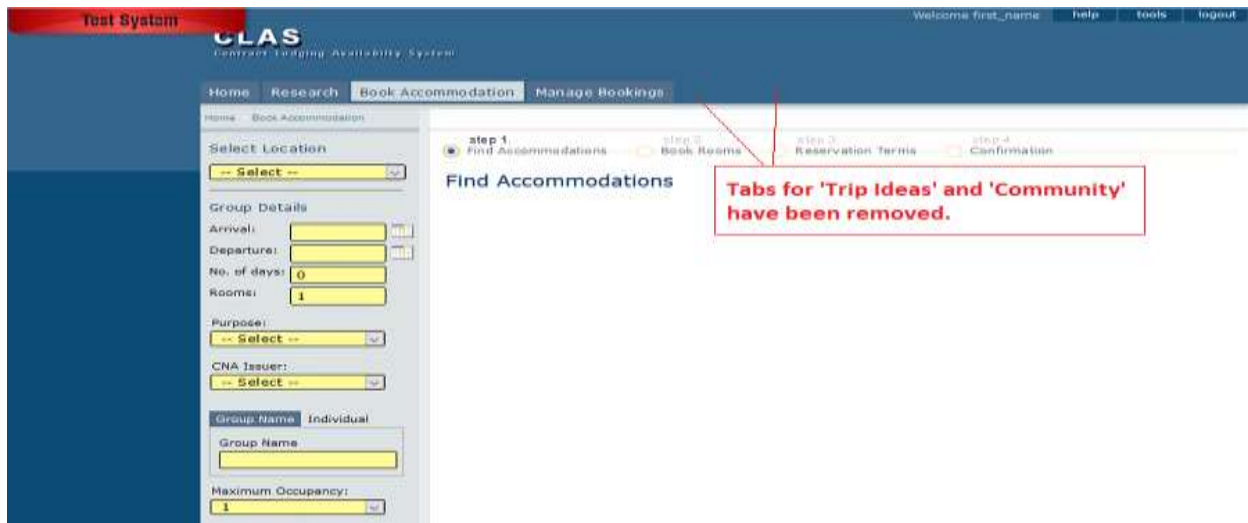


1.19.1 deployed 7/27/2020

US271: In the Consumer Application, remove the 'Trip Ideas' and 'Community' tabs as these do not provide any information.

Consumer →

- Log onto the CLAS Consumer application.
- The tabs 'Trip Ideas' and 'Community' no longer display.

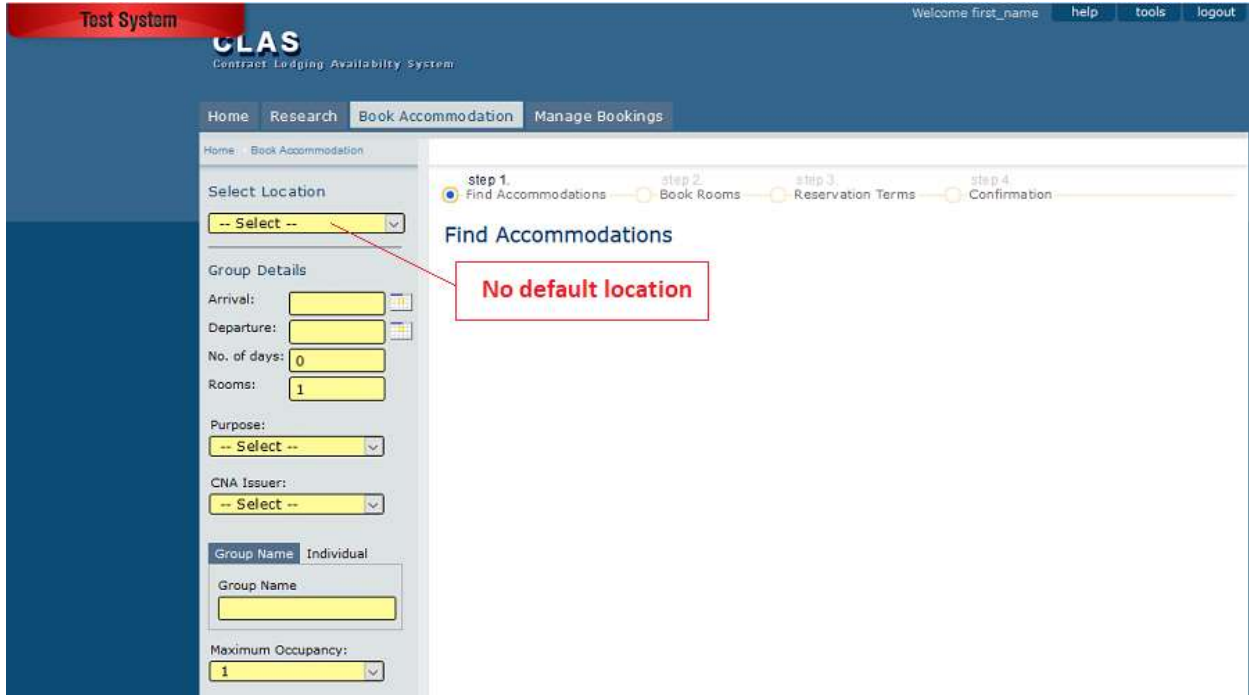


1.19.1 deployed 7/27/2020

US272: In the Consumer application, the Book Accommodation tab currently defaults to Guam. Remove the default value. Each time the user navigates to the Book Accommodation tab, they will need to select the location they need.

Consumer → Book Accommodation

- Log onto the Consumer application
- Land on the Book Accommodation tab. There is no default location selected.
- Select a location.
- Navigate to the Manage Booking tab, then navigate back to the Book Accommodation tab.
- There is no default location selected.



1.19.1 deployed 7/27/2020

US247: A Reminder Email will be sent to guests regarding upcoming stays. The reminder email will be sent a specified number of days prior to arrival as configured in Admin.

Consumer → Book Accommodation

+ Add Room Group Name: SD Testing 9281 Autofill Change Dates

action	Name (First Name Last Name)	Email Address	Gender	Reminder Email <input checked="" type="checkbox"/>	Room Type	Rate Plan
<input checked="" type="checkbox"/> +	George Myers *	gmyers@gmail.com	-- Select	<input checked="" type="checkbox"/>	Classic King(KCC)	TDY1
<input checked="" type="checkbox"/> +	Gina Evans *	gevans@gmail.com	-- Select	<input checked="" type="checkbox"/>	Classic King(KCC)	TDY1
<input checked="" type="checkbox"/> +	Gary Grant *	ggrant@gmail.com	-- Select	<input checked="" type="checkbox"/>	Classic King(KCC)	TDY1
<input checked="" type="checkbox"/>	Georgia Harris *	gharris@gmail.com	-- Select	<input checked="" type="checkbox"/>	Club Twin Bed(TX)	TDY1
<input checked="" type="checkbox"/>	Glenda Goodwin *	odwing@gmail.com	-- Select	<input checked="" type="checkbox"/>	Club Twin Bed(TX)	TDY1

Assigned Room Count: 4 Total Requested Room Count: 4 Continue

Select or Unselect Reminder Email checkbox as needed

Confirmation

Booking Recap

Group: SD Testing 9281 **Dates:** WED 10/14/2020 - TUE 10/20/2020 (6 NT)

Hotel: Art Rotana Hotel Bahrain, Building 2780, Road 5722, Amwaj Islands, Muharraq, BH 973

CNA Reason:

Rooms:	Room Amount:	Taxes/Fees:	Total Amount:
4 Total Rooms Booked	\$568.27	\$113.65	\$681.92
3 Classic King Rooms	\$125.93 avg. per night		
1 Club Twin Bed Room	\$190.48 avg. per night		
5 Total Guests			

Contact Info

[hide contact information](#) [hide comments](#)

Contact:

Phone 1: INTL Number

Phone 2: INTL Number

Email: Reminder Email

Select or Unselect Reminder Email check box for the POC

11/2/2020

1.19.2 deployed 11/2/2020

US273: A Reports tab has been added to the Consumer Application.

Reports include:

- Projected In-House
- Hotel Allocation Detail (US263)
- Booking without Name (US259)
- Request to Cancel (US262)

Consumer → Reports Tab

Contract Lodging Availability System

Home Research Book Accommodation Manage Bookings Reports

Home Reports

Projected In-House Hotel Allocation Detail Booking Without Names Request to Cancel

Projected In-House

This report displays reservation and guest information for anticipated arrivals by a specified date range and for a specified hotel.

Generated On : 09/26/2020 16:38 ET
[export PDF](#) | [export XLS](#)

Select a Date Range and click on the Generate Report button.

Start Date: 10/01/2020 End Date: 10/31/2020 Hotel Name: Alupang Beach Tower Guam

Generate Report

Group Name	GR Number	First Name	Last Name	Arrival Date	Departure Date	POV	#Guests
All (25 items)							
ALEXANDER BRO...	GR310410153						1
	--	ALEXANDER	BROWN	08/19/2020	10/10/2020	PCS Single	--
BECKETT	GR884859236						1
	--	JUSTIN	BECKETT	09/02/2020	10/02/2020	PCS Family	--
CLAY HOFFMAN	GR728128082						1
	--	CLAY	HOFFMAN	08/15/2020	10/10/2020	Temporary Duty	--

1.19.2 deployed 11/2/2020

US274: Audit data from the Consumer tables 2016 and prior has been archived. The audit tables are AuditTrip, AuditResv and AuditResvGuest.

Consumer → Manage Bookings / Search for a booking / View Audit

Group Name: VS18 909th (DAVIS MATT) ref: # GR625596728 Number of Modifications: 8 Number of Properties: 1 close x

Date Time	User	Rooms	Guests	Arrive	Depart	CNA Reason	Change Type(s)
09/26/2018 02:25:12 AM	jane.raras@andersen.af.mil	22	31	09/07/2018	09/24/2018	--	Modify:
09/22/2018 03:46:52 AM	jane.raras@andersen.af.mil	22	31	09/07/2018	09/24/2018	--	Modify: Room Types,Group Info
09/22/2018 03:45:30 AM	jane.raras@andersen.af.mil	22	30	09/07/2018	09/24/2018	--	Modify: Room Types,Group Info
09/22/2018 03:44:17 AM	jane.raras@andersen.af.mil	21	29	09/07/2018	09/24/2018	--	Modify: Room Types,Group Info
08/28/2018 05:29:33 AM	jane.raras@andersen.af.mil	21	29	09/07/2018	09/24/2018	--	Modify: Room Types,Group Info
08/25/2018 04:50:18 AM	lizel.gutierrez@hilton.com	21	29	09/07/2018	09/24/2018	--	Accepted: Hilton Guam Resort a
08/14/2018 00:48:04 AM	jane.raras@andersen.af.mil	21	29	09/07/2018	09/24/2018	--	Modify: Room Types,Group Info
08/13/2018 02:51:54 AM	jane.raras@andersen.af.mil	21	21	09/07/2018	09/24/2018	--	New

1.19.2 deployed 11/2/2020

DEFECT REMEDIATION



DE250: Overbooking Issue

Fixed: overbooking can occur if a reservation arrival date is modified to an earlier date. Inventory check is now in place.

1.18.1 deployed 4/6/2017

DE257: Consumer – System allowed overbooking when a reservation arrival date was moved back and force protection was in effect.

1.18.2 deployed 10/26/2017

DE258: Consumer – When a second guest is added to an existing booking to share a room, the system shows a full room charge for both guests instead of splitting the room charge equally per guest. The incorrect rate also appeared on the Supplier Booking Delivery report.

Consumer → Book Accommodation

In Consumer, bookings with shared rooms are now displaying the rate equally distributed among the guests in each room.

1.18.3 deployed 6/7/2019

DE260: Consumer – Reservation extension was allowed to be made after the departure date had passed.

Consumer App -> Book Accommodation

When attempting to modify a reservation and extend the departure date when the current date is past the departure date, the CLAS system provides a warning message and does not allow the extension.

'Modification not allowed – arrival and departure dates for this reservation are already in the past'.

1.18.3 deployed 6/7/2019

DE273: System allowed overbooking of Hotels using Forced Protection. This issue occurred when changing a reservation and the system checked availability of room type only but did not check if total room count was exceeded.

Consumer → Manage Bookings

System now verifies that total room count is not exceeded before allowing booking change.

1.18.4 deployed 11/5/2019

DE279: Business rule changes from DE273 to fix Force Protection overbooking issue resulted in system not allowing modification to reservations where inventory was limited.

DE279 fixes this condition by removing the availability check when the following conditions apply:

- The new arrival date is between the original arrival date and the original departure date.
- The new departure date is between the original arrival date and the original departure date.
- One of the symptoms of this issue is that the Room Type and Rate Plan would not display, and the system would not allow modifications. This is resolved in 1.18.5.

Consumer → Manage Bookings -> Modify Reservations

The screenshot shows the 'Modify Reservations' page for 'The K-Hotel Bahrain'. At the top, it displays 'Group Name: GERYK PAIGE', 'Confirmation: GR228579442', and 'Per diem rate for Bahrain: \$ 255.00'. Below this, a red message states: 'Defect resulted in the Room Type and Rate Plan not available to allow booking modification.' A red triangle points to this message. The interface shows '0 rooms' available, with a 'Total Count' of 0 reserved and 0 available out of 0. There are buttons for 'import rooms', 'Add Room', and 'Change Dates'. A 'Guarantee' dropdown is set to 'Credit Card'. A table lists reservation details for four guests: GERYK PAIGE, PAUL JOKIEL, ROBERT KOCZAN, and DENNIS CHIU. Each row includes fields for Name, Email Address, Gender, Room Type, and Rate Plan. At the bottom, it shows 'Total Guest Count: 4' and 'Original Guest Count: 4'.

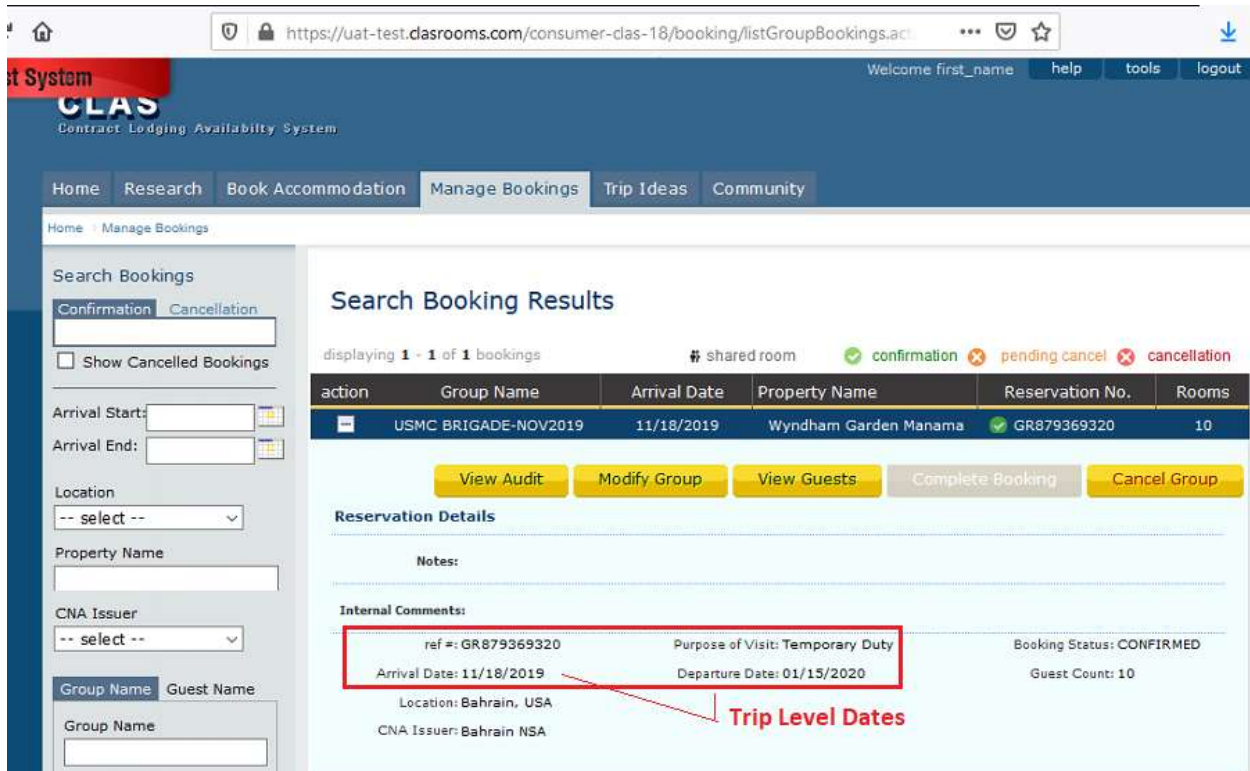
action	Name (First Name Last Name)	Email Address	Gender	Room Type	Rate Plan
✖ +	GERYK PAIGE	GERYK.PAIGE.MIL@N	-- Select		
✖ +	PAUL JOKIEL	PAUL.A.JOKIEL.MIL@	-- Select		
✖ +	ROBERT KOCZAN	ROBERT.A.KOCZAN.M	-- Select		
✖ +	DENNIS CHIU	DENNIS.CHIU.MIL@N	-- Select		

1.18.5 deployed 12/18/2019

DE280: Update Trip Level date range to encompass all of the reservation or room level date ranges.

-Trip level dates appear on the first page of Search Results.

Consumer → Manage Bookings



The screenshot shows the CLAS (Contract Lodging Availability System) web interface. The user is logged in as 'first_name' and is viewing the 'Manage Bookings' section. The search results display one booking for the group 'USMC BRIGADE-NOV2019' at the 'Wyndham Garden Manama' property. The reservation number is GR879369320 and it consists of 10 rooms. The arrival date is 11/18/2019 and the departure date is 01/15/2020. The booking status is 'CONFIRMED'. A red box highlights the 'Arrival Date: 11/18/2019' and 'Departure Date: 01/15/2020' fields, with a red arrow pointing to the text 'Trip Level Dates' below them. The interface includes a search sidebar on the left with filters for Confirmation, Cancellation, Show Cancelled Bookings, Arrival Start/End, Location, Property Name, and CNA Issuer. The main content area has buttons for 'View Audit', 'Modify Group', 'View Guests', 'Complete Booking', and 'Cancel Group'. The 'Internal Comments' section shows the reservation details.

action	Group Name	Arrival Date	Property Name	Reservation No.	Rooms
	USMC BRIGADE-NOV2019	11/18/2019	Wyndham Garden Manama	GR879369320	10

Reservation Details

Internal Comments:

ref #: GR879369320	Purpose of Visit: Temporary Duty	Booking Status: CONFIRMED
Arrival Date: 11/18/2019	Departure Date: 01/15/2020	Guest Count: 10
Location: Bahrain, USA		
CNA Issuer: Bahrain NSA		

Trip Level Dates

Select 'Modify Group'

Select 'Modify Room Types/Guest Details'

Click on button 'Modify Group Reservation'

Wyndham Garden Manama close X

Change the stay dates of one or more guests. reservation dates: **11/18/2019- 01/15/2020**

action	Names	Room Type	Rate	Date Range
<input type="checkbox"/>	JOHN RUGGERO	One Bedroom Apartment	160.00	11/18/2019-01/15/2020
<input type="checkbox"/>	JAMES BARLOW	One Bedroom Apartment	160.00	11/18/2019-12/06/2019
<input type="checkbox"/>	NATHAN ZUNDEL	One Bedroom Apartment	160.00	11/18/2019-01/15/2020
<input type="checkbox"/>	ERIK DAVILAMORIEL	One Bedroom Apartment	160.00	11/18/2019-01/15/2020
<input checked="" type="checkbox"/>	ANDREW NICHOLS	One Bedroom Apartment	160.00	11/18/2019 02/15/2020 check availability
<input type="button" value="cancel changes"/> <input type="button" value="confirm changes"/>		This room is available for the days you requested.		
<input type="checkbox"/>	ADAM GRIMM	One Bedroom Apartment	160.00	11/18/2019-01/15/2020
<input type="checkbox"/>	TARSON POWERS	One Bedroom Apartment	160.00	11/18/2019-01/15/2020
<input type="checkbox"/>	JONATHAN KING	One Bedroom Apartment	160.00	11/18/2019-01/15/2020
<input type="checkbox"/>	FERNANDO PEREZ-CARVAJAL	One Bedroom Apartment	160.00	11/18/2019-01/15/2020
<input type="checkbox"/>	OSCAR GOMEZ	One Bedroom Apartment	160.00	11/18/2019-01/15/2020

Modified check out date to extend beyond the original check out date.

The Trip Level date on the Search Results page is updated to reflect the entire range of room.
 -Now the new booking dates extend from 11/18/2019 to 2/15/2019.

https://uat-test.dasrooms.com/consumer-das-18/booking/listGroupBookings.act

Welcome first_name [help](#) [tools](#) [logout](#)

Contract Lodging Availability System

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me > Manage Bookings

Search Bookings

Confirmation Cancellation

Show Cancelled Bookings

Arrival Start:

Arrival End:

Location:

Property Name:

CNA Issuer:

Group Name: Guest Name:

Search Booking Results

displaying 1 - 1 of 1 bookings shared room confirmation pending cancel cancellation

action	Group Name	Arrival Date	Property Name	Reservation No.	Rooms
<input type="button" value="View Audit"/>	USMC BRIGADE-NOV2019	11/18/2019	Wyndham Garden Manama	GR879369320	10

Reservation Details

Notes:

Internal Comments:

ref #: GR879369320	Purpose of Visit: Temporary Duty	Booking Status: CONFIRMED
Arrival Date: 11/18/2019	Departure Date: 02/15/2020	Guest Count: 10
Location: Bahrain, USA		
CNA Issuer: Bahrain NSA		

Trip level dates now reflect the entire range of all of the individual or room level dates.

1.18.5 deployed 12/18/2019

DE281: Currently users are unable to extend a reservation due to availability check checking for dates that are already included in the reservation booking dates. This is due to the availability check starting on the Current Date. This has been changed to have the availability check start on Departure Date.

Consumer → Manage Bookings → Modify Reservations

Modify Reservations

Group Name: **GERYK PAIGE** Confirmation: **GR228579442** Per diem rate for Bahrain: **\$ 255.00**

0 rooms

The K-Hotel Bahrain view all

Defect resulted in the Room Type and Rate Plan not available to allow booking modification.

Available Rooms maximum occupancy per room: 2

Total Count: reserved: 0 0 available: 0 of: 0

import rooms

+ Add Room Change Dates Guarantee: Credit Card

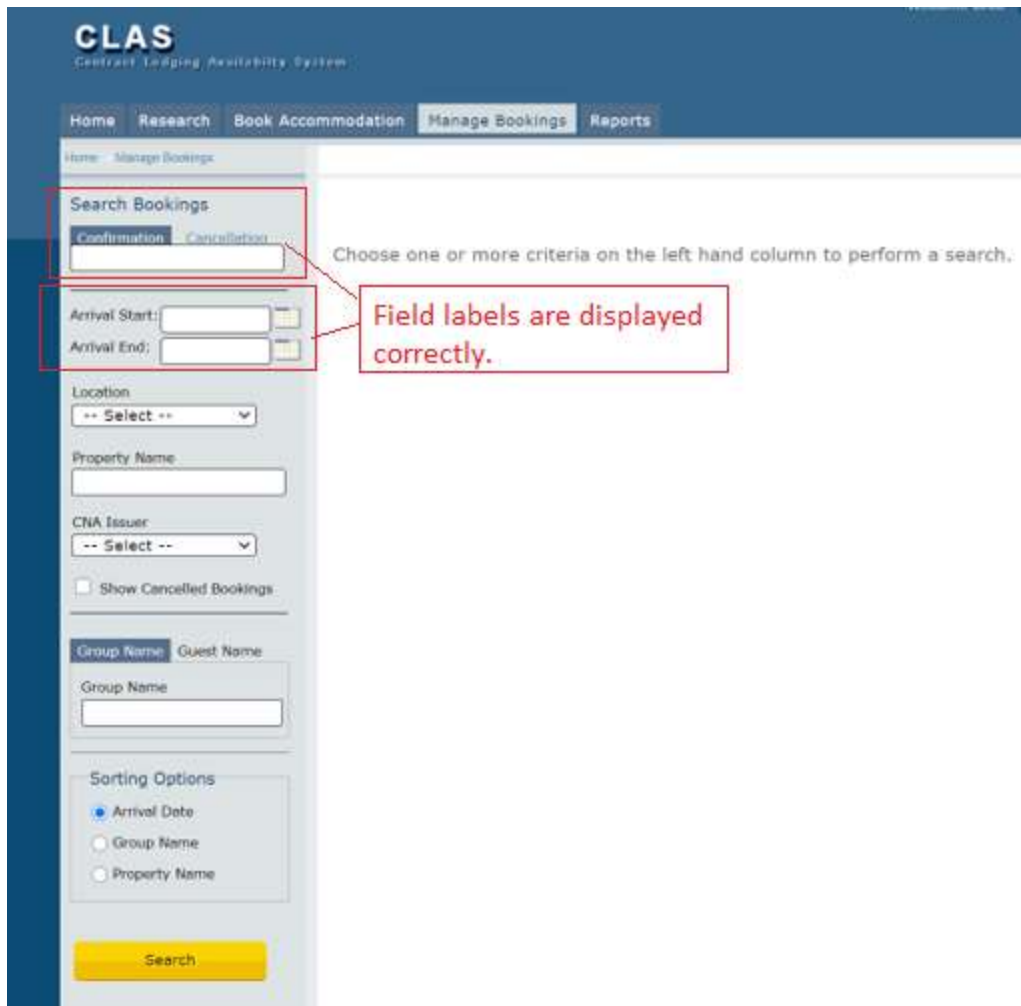
action	Name (First Name Last Name)		Email Address	Gender	Room Type	Rate Plan
✖ +	<input type="text" value="GERYK"/>	<input type="text" value="PAIGE"/>	<input type="text" value="GERYK.PAIGE.MIL@M"/>	-- Select	▼	▼
✖ +	<input type="text" value="PAUL"/>	<input type="text" value="JOKIEL"/>	<input type="text" value="PAUL.A.JOKIEL.MIL@"/>	-- Select	▼	▼
✖ +	<input type="text" value="ROBERT"/>	<input type="text" value="KOCZAN"/>	<input type="text" value="ROBERT.A.KOCZAN.M"/>	-- Select	▼	▼
✖ +	<input type="text" value="DENNIS"/>	<input type="text" value="CHIU"/>	<input type="text" value="DENNIS.CHIU.MIL@M"/>	-- Select	▼	▼

Total Guest Count: 4 Original Guest Count: 4

1.18.5 deployed 12/18/2019

DE284: Reservation action buttons (View, Modify, Cancel) move off the page if Internal Comments are too long. The formatting of Internal Comments was causing this defect. The formatting of Internal Comments has been corrected. The View, Modify and Cancel buttons are now accessible.

Consumer → Mange Bookings



1.19.2 deployed 11/2/2020

DE286: Cannot access reservation due to missing CNA Issuer ID (CustomBaseID). Code has been fixed to fill in the CustomBaseID if it is missing.

1.19.2 deployed 11/2/2020

DE287: Software defect prevented a user from removing a guest (cancel) from a reservation if in a shared room with a guest that has an earlier departure date.

Users can now remove a guest from a shared room with any departure date.

Guam Plaza Resort and Spa close X

GR791248441

Change the stay dates of one or more guests. reservation dates: 10/04/2020-11/04/2020

action	Names	Room Type	Rate	Date Range
<input type="checkbox"/>	Phillip Jones	Standard Twin	117.66	10/04/2020-10/18/2020
<input type="checkbox"/>	Gary Ross	Standard Twin	71.62	10/04/2020-10/09/2020
<input type="checkbox"/>	David Dresher	Standard Twin	71.62	10/04/2020-10/18/2020
<input type="checkbox"/>	Henry Higgins	Standard Twin	71.62	10/04/2020-10/18/2020
<input type="checkbox"/>	Francine Findlay	Standard Twin	110.9	10/04/2020-11/04/2020
<input type="checkbox"/>	Shirley Graves	Standard Twin	71.62	10/04/2020-10/18/2020
<input type="checkbox"/>	Alana Davis	Standard Twin	71.62	10/04/2020-10/18/2020
<input type="checkbox"/>	Penelope Perkins	Standard Twin	71.62	10/04/2020-10/18/2020

Save Date Changes

Cancel one guest in the room share with earlier check-out than the other guest.

Cancel another guest in a room share with a later check-out.

1.19.2 deployed 11/2/2020

DE288: Cannot access a reservation due to the room type/rate plan assigned at booking does not belong to the supplier selected. A booking verification is now in place to check that the selected room type/rate plan belongs to the supplier selected.

1.19.2 deployed 11/2/2020

DE289: The Reminder Email check box for POC would not remain selected after the booking was completed. See US247 (Page 19) for the initial design.

Consumer → Book Accommodation

Complete a booking and select Reminder Email for POC.

Booking Recap

Group: SD Test 12031 **Dates:** THU 12/17/2020 - THU 12/24/2020 (7 NT)

Hotel: Hyatt Regency Guam, line1, Tumon, Guam 96913

CNA Reason:

Rooms:	Room Amount:	Taxes/Fees:	Total Amount:
2 Total Rooms Booked	\$318.00	\$34.98	\$352.98
2 Run of House Rooms	\$159.00 avg. per night		
2 Total Guests			

Contact Info

hide contact information hide comments

Contact: SD Testing Testing

Phone 1: +1 3039554871 INTL Number

Phone 2: +1 INTL Number

Email: sherry.denchfield@immersio Reminder Email

Testing DE289

Reminder Email selected

Group Booking Confirmed

Confirmation# GR365068563

Consumer → Manage Bookings

Locate test booking. Go to Modify Group Details. Verify POC Reminder Email check box remains selected.

Modify Reservations Group Name: SD Test 12031 Confirmation: GR365068563

Change Group Name: SD Test 12031

Contact: SD Testing Testing

Phone 1: +1 3039554871 INTL Number

Phone 2: +1 INTL Number

Email: sherry.denchfield@immersio Reminder Email

Comments

Testing DE289

1.19.3 deployed 12/10/2020